

CHECK OUT THESE NUMBERS!

SHOUT OUT TO THESE OUTSTANDING RESTAURANTS FOR MAKING THE TOP 10 IN SALES INCREASE LAST WEEK!

	Restaurant	2016	2017	YOY Increase
1.	Baton Rouge, LA #609	\$7322	\$14,451	97.4%
2.	Baton Rouge, LA #767	\$21,443	\$34,916	62.8%
3.	Queens, NY #647	\$63,150	\$89,291	41.4%
4.	Charleston, SC #966	\$14,249	\$19,833	39.2%
5.	Newington, MA #471	\$18,187	\$24,827	36.5%
6.	Danvers, MA #478	\$17,666	\$23,672	34.0%
7.	Spartanburg, #383	\$22,217	\$16,710	33.0%
8.	Florence, SC #658	\$19,910	\$26,031	30.7%
9.	North Charleston, SC #385	\$33,567	\$43,840	30.6%
10.	Laguna Hills, CA #378	\$24,606	\$32,082	30.4%

ANNOUNCEMENT!



Please join us in congratulating two amazing individuals with their recent promotions to New Restaurant Specialist.



Jeffery Andrews



Jennifer Escobedo

They will be in charge of opening domestic and international CEC's as well as Peter Piper Pizzas. Additionally, they will be involved in assisting the L&D department with any other projects including the outstanding CEC 2.0 remodels in the San Antonio and Kansas City Markets.

Your NRO Team ~ Denis, Nidal, Anthony, Jennifer, and Jeff



LET THE FUNshine!



Summer My Favorite Fun Contest

Shoutout to...

John Chudzinski and the Chudzinski's Challengers for coming in 1st place in the entire company for the FUNShine contest!

Central Intelligence and Quad B – 1st place region/quad in the FUNShine Contest!

Below are just a few of the highlights from **Chudzinski's Challengers** and **Quad B**!



Thank you to our Regional and Quad Ambassadors who stepped up to the plate and led the way for their region!

Trisha Johnson ~ NE Region
Gabbie Melo ~ NE Region
Sheila Lot ~ Quad D Ambassador

Armando Yebra ~ SE Region
Anna Beasley ~ SE Region
Nancy Harris ~ Quad A Ambassador

Nidal Zmily ~ Western Region
Alex Hickey ~ Central Region
Nicole Cooper ~ Quad C Ambassador
Denyse Lessard ~ Quad B Ambassador

We would also like to say a huge thank you to Michelle Quarles, Jackie Smaylis, and Amber Johnson with Peter Piper Pizza for graciously sifting through every submission and being our official judges in our contest! You are greatly appreciated!



dear chuck e...

This afternoon my family and I went into your restaurant located on Soldano Blvd. As we entered we were greeted with smiles and how's everyone doing to welcome. I thought wow how impressive. Once we approached the counter the young lady Melissa was quick to explain the new play pass cards. She explained several different options for us to eat and play as well as enhancing our packages. Melissa smiled and interacted with the younger children as they became antsy. She played a game with them called "hide the prize" which kept them busy while we ordered and paid. We were impressed with the new play pass as it went a lot smoother than using tokens. Melissa again delivered our food. She even checked back to ensure that we were 100% satisfied. Its been a very long time since we have been treated so exceptional when going out with our entire family. She truly made our experience one to remember, one to tell friends and family about and certainly one to inform you about. As we were leaving for the night, she stated that she hopes to see us all back in the near future. This meant so much to my husband and I. Melissa is a model employee, she is an asset to your company and to me she does her job over the top GREAT! So thank you Chuck E. Cheese and please thank Melissa for us. She truly made us feel welcomed, special and appreciated. We will be back VERY SOON!

Northeast Region
Columbus, OH #557
RVP Jim Brawley
AD Dennis Sanders
GM Fredrick Thompson
Cast Member Melissa

I just wanted to praise Chuck E. Cheese and this location. I love that you guys offer a military special. My husband has missed almost all of our kids birthdays being in the army. We found out he would be missing our almost two year old's birthday this year. Without much time to plan and he doesn't really have friends or his own to enjoy the traditional party (we just did a party last month for our 5 year old there). We were able to grab some cupcakes and spend a very special morning at this place. Thanks to the deal it was perfect for our little family. My kids got to enjoy a special day with their dad. This Chuck E. Cheese is always so clean and well staffed with lots to do. You guys have a customer for life with us! We do come pretty often anyway, thank you again!

Southeast Region
Clarksville, TN #368
RVP Bill Eich
AD Jim Hamblen
GM Christopher Lockwood

We had a wonderful experience! It was our son's 4th birthday and his 1st time at CEC – he's been begging to go for a year now! Our host Cassie greeted us and made our son feel comfortable and happy! He has a severe nut allergy so when I inquired about the special note I made when booking his party she was aware of it. She also double checked with the manager about the food we were ordering and brought out a menu so I could see all the ingredients. Cassie took the time to make a special birthday surprise for our son she was just an awesome, person! Exactly the personality you want representing your company and around children. Yay for a great time at CEC and excellent service. Thank you!

Western Region
Roseville, CA #633
RVP Tim Kerum
AD Wayne Casey
GM William Agin
Cast Member Cassie

anniversaries

5 YEARS

Maria Pina ~ 365
Lydia Deshong ~ 537
Evan Schantz ~ 552
Rocio Flores ~ 569
Brittany Tanner ~ 721
Paige Woolard ~ 745
Deborah Hoolapa ~ 869
Meg Love ~ 947

15 YEARS

Benjamin Zier ~ 722
Rege Craft ~ Warehouse
Admin/Tech

20 + YEARS

Terrence Vermillion ~ 598

25 Years

Becky Jacobs ~ 360

30 Years

We really partied like rock stars! Everyone had a blast at my son's eighth birthday. The mega party package was an awesome deal. We ate good and drank plenty of soda. But I'm writing to commend our hostess Keahana Ford for being such a bright, bubbly, friendly person. The kids loved her. She did an excellent job. She really went beyond expectations. Our friends and family all had a great time. Our party was over at 7:30 PM and we stayed and had fun until almost 10:00 PM. Ms. Ford should be recognized for her hard work we really appreciated her dedication to making sure the kids and the adults had fun.

Central Region
Glen Burnie, MD #474
RVP Chris Kelly
AD Mike Svoboda
GM Marie Mobjuary
Cast Member Keahana Ford



August 28th – Oct 15th

CASHIER SALES CONTEST

Collectable Cups



SALES TIP:

Collectible cup upgrades include free refills for the life of the cup!!



CASH PRIZE VALUES

Top 25: **WIN \$250**

Top 26-50: **WIN \$100**

Top 51-100 : **WIN \$50**



TOP 10 RESTAURANTS

Win a Sales Booster Pin
for everyone on the team



TOP RESTAURANT

Wins the Sales Booster
Traveling Trophy

*Prizes are subject to payroll tax deductions. Hourly Cast Members with a minimum of \$1,000 in transactions with the highest item/net sales ratio.

All sales contests will be monitored, audited, and subject to disqualification. Cast Member must be employed at time of payout to be eligible.

Winners will be calculated by total collectible cups sold.



CHUCK E.
LEARNING

KID CHECK extension

With school going back in session, kid check extensions are now coming back out for use! Please refresh your managers and cast on the proper procedures for using these extensions by watching this quick video:

https://youtu.be/u4Rj_WV7ok4

HELIUM ROLLOUT UPDATE

- Please note there was a misprint in the phone number for re-orders; If you need to place an order for helium, please place by calling 1-800-329-0010. First shipments are already being delivered so there is no need to place your first order.
- All tanks being delivered will be TALL TANKS and should be installed 43-46" from the floor.
- District Managers and District Techs – please get confirmation from your restaurants that brackets have been installed 100%!

Please remember these safety measures when working with pressurized helium:

1. Store the gas cylinder upright and always fasten securely to the wall. Failure to do so is an OSHA violation and subject to a fine.
2. Avoid storing tanks in abnormal heat and fire-hazardous areas.
3. Do not store the cylinder in damp conditions.
4. Helium is stored at high pressure so never open the cylinder without the nozzle securely sealed in place.
5. If you are moving the gas cylinder or stop using the cylinder, always remove the nozzle.
6. Complete visual inspections of the tanks and notify Airgas if you notice any dents or unusual wear.

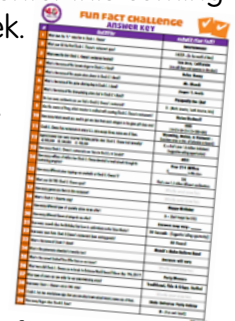
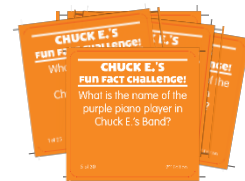
**Important! Do not intentionally inhale pressurized helium.
It can be hazardous to your health.**



CHUCK E.
LEARNING

TRIVIA CHECKBACK CHALLENGE CARDS

They have arrived! At long last, your updated Trivia Checkback Challenge cards have finished printing and are on their way to your restaurant! Please be on the lookout for these to be arriving from the Support Center this coming week.



For reorders, please refer to your training materials order guide located on [Sharepoint](#).

We would like to say thank you to everyone who submitted trivia questions to use for our updated cards ~ we had some great questions!

Congratulations to the following Cast Members and Managers whose questions were submitted and chosen to be featured on our updated set of cards!

Aaron - #436 Clearwater FL
Joshawua - #578 Pearland, TX
Paula - #749 Joplin, MO
Caitlyn - #749 Joplin, MO
Ramone - #792 Woodbury, MN
Marissa - #049, Lancaster, CA
Armando - #454 Corpus Christi, TX
Matthew - #358 Torrance, CA
Kaitlyn - #301 Ft. Smith, AR
Leah - #792 Woodbury, MN
Mikayla - #740 N. Canton, OH

A limited Edition Chuck E. Cheese 40th Anniversary Pin will be coming your way!



CHUCK E.
LEARNING

DOUGH DILIGENCE

Dough Standard Updates – In case you missed it!

- Dough Bunning – XL Buns are now 8 buns per tray
- Dough Sheeting – All restaurants should now be sheeting large thin & crispy skins on dough trays (2 stacks of 8) or ½ trays (1 stack of 8)
- While sheeting/docking/storing traditional skins, breadsticks, and buffet dessert – the following must be done:
 - ✓ Day Dot (bottom cut sheet inside the pan, so that the expiration date is always on it throughout use)
 - ✓ Store the pan in the walk in with a lid
 - ✓ Day dot the outside of the dough pan the expiration date as well – so that its visible in the walk in
- Sheeted skins new shelf life is shortened to 3 days.



XL = 8 buns per tray



Ready to use: In make table or sauce & cheese fridge



Day Dot bottom cut sheet with expiring date (3 days) & skin size



Wrap with plastic film and cover with lid. Day Dot exterior with expiring date (3 days) & skin size



Place in walk-in on a dough rack on upside down dough trays.
Pans per tray:
2 each for XL, LG, MED
4 each for IND



CHUCK E.
LEARNING

TABLETS

SHOUTOUT!



Congratulations to the following restaurants in reaching the TOP 5 in Tablet Upsells this past week!

1.	Bell, CA #446	4.3%
2.	Englewood, CO #721	4.3%
3.	Hamburg, NY #516	4.1%
4.	St. Petersburg, FL #460	3.8%
5.	Fredericksburg, VA #545	3.5%



Dalmatian Day – 101% Success!

~ Team Gulfport #562 ~



CHUCK E. CHEESE'S

HOT JOBS

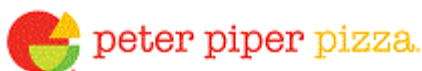
general manager

321 ~ Newark, CA	117 ~ Kennesaw, GA
363 ~ Hayward, CA	613 ~ Douglasville, GA
378 ~ Laguna Hills, CA	616 ~ Buford, GA
379 ~ Concord, CA	742 ~ Springfield, MO
404 ~ San Jose Kooser, CA	636 ~ Raleigh, NC
447 ~ La Mirada, CA	032 ~ Houston, TX
558 ~ Colorado Springs, CO	579 ~ North Richland Hills, TX
662 ~ Colorado Springs S, CO	950 ~ Plano, TX
062 ~ Jax-Regency, FL	300 ~ Olympia, WA

tech manager

108 ~ Redwood City, CA	615 ~ Fayetteville, GA	471 ~ Newington, NH
367 ~ Ladera Heights, CA	729 ~ Atlanta, GA	064 ~ Charlotte, NC
376 ~ Hemet, CA	058 ~ Tinley Park, IL	547 ~ Mayfield Heights, OH
393 ~ Moreno Valley, CA	073 ~ Matteson, IL	844 ~ Mississauga/On, CAN
404 ~ San Jose Kooser, CA	714 ~ Indy Wash, IN	437 ~ Philadelphia, PA
441 ~ San Diego, CA	359 ~ Dearborn, MI	540 ~ Lancaster, PA
612 ~ Athens, GA	829 ~ Muskegon, MI	577 ~ College Station, TX

Please visit www.chuckecheese.com/careers to review all open Chuck E. Cheese positions



interested in a peter piper opportunity?

General Manager
General Manager
General Manager

Moore, OK #1263
Mesquite, TX #1273
Arizona #1217

Please visit www.peterpiperpizza.com to review all open Peter Piper Pizza positions